

EXAMINER'S AMENDMENT

1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it **MUST** be submitted no later than the payment of the issue fee.

2. Authorization for this examiner's amendment was given in a telephone interview with Mr. John Sensny on 4/17/09.

3. Claims 1, 7, and 13 have been amended as follows:

1. (Currently Amended) A computer implemented method of establishing a session, via the Internet, between a user and an application, comprising the steps of:

providing a plurality of instances of the application on a plurality of servers, plurality of the instances of the application operating on the servers to perform a group of functions, each of the instances having a respective Internet address and a respective database, wherein the databases of the plurality of instances are different and have different information;

the user accessing one of the plurality of instances of the application, via the Internet, by means of the Internet address of said one of the instances of the application;

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said accessed instance of the application operating for on one of the servers to perform the functions of selecting one of the plurality of instances of the application for a session with the user based on which one of the databases of the plurality of instances has the information that is best suited for the user according to a defined procedure;

said accessed instance of the application operating on one of the servers to perform the functions of sending to the user an identifier for establishing a session with said selected instance of the application; and

the user establishing a session with the selected instance of the application, via the Internet, by using said identifier, wherein in said session, communications are sent back and forth between the user and the selected instance of the application;

wherein the step of selecting one of the plurality of instances of the application includes the step of selecting one of the plurality of instances of the application based on a profile of the user and based on given security rules; and

wherein each of the instances has a respective Uniform Resource Locator, and the step of the accessed one instances sending to the user an identifier for establishing a session with the selected one instance includes the step of said accessed one instance sending to the user the Uniform Resource Locator of said selected one instance.

7. (Currently Amended) A system for establishing a session, via the Internet, between a user and an application, comprising:

a plurality of servers providing a plurality of instances of the application, the plurality of instances of the application operating on the servers to perform a group of functions, each of the instances having a respective Internet address and a respective database, and wherein the databases of the plurality of instances are different and have different information;

the user accessing one of said instances, via the Internet, by means of the Internet address of said one instance;

said accessed instance of the operating on one of the servers to perform the functions of:

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i) in response to said accessed instances of the application being accessed, via the Internet by the user, selecting one of the instances of the application for a session with the user based on which one of the databases of the plurality of instances has the information that is best suited for the user according to a defined procedure, and

ii) sending to the user an identifier for establishing a session with said selected one instance of the application, thereby to enable the user to establish a session with the selected one instance of the application, via the Internet, by using said identifier, wherein in said session, communications are sent back and forth between the user and the selected instance of the application;

wherein the selected one of the plurality of instances is selected based on a profile of the user and based on given security rules; and

wherein each of the instances has a respective Uniform Resource Locator, and sends to the user an identifier for establishing a session with the selected one instance by sending to the user the Uniform Resource Locator of said selected one instance.

13. (Currently Amended) A ~~program-storage~~ tangible memory device readable by computer, tangibly embodying a program of instructions executable by the computer to perform method steps for establishing a session, via the Internet, between a user and an application, said method steps comprising:

providing a plurality of instances of the application on a plurality of servers, the plurality of instances operating on the servers to perform a group of functions, each of the instances having a respective Internet address and a respective database, and wherein the databases of the plurality of instances are different and have different information;

the user accessing one of said instances, via the Internet, by means of the Internet address of said one instance;

said accessed one instance of the application operating on one of the servers to perform the functions of selecting one of the instances of the application for a session

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with the user based on which one of the databases of the plurality of instances has the information that is best suited for the user according to a defined procedure;

said accessed one instance of the application operating on one of the servers to perform the functions of sending to the user an identifier for establishing a session with said selected one instance; and

the user establishing a session with the selected one instance, via the Internet, by using said identifier, wherein in said session, communications are sent back and forth between the user and the selected instance of the application;

wherein the step of selecting one of the instances includes the step of selecting of the instances based on a profile of the user and based on given security rules; and

wherein each of the instances has a respective Uniform Resource Locator, and the step of the accessed one instances sending to the user an identifier for establishing a session with the selected one instance includes the step of said accessed one instance sending to the user the Uniform Resource Locator of said selected one instance.

4. Claims 3, 9, and 15 are canceled.

/Quynh H Nguyen/
Primary Examiner, Art Unit 2614